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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554

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4 MAR 1993

IN REPLY REFER TO:

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Mr. Geoffrey E. Smith
9512 Eddings Road
Odessa, FL 33556

Dear Mr. Smith:

Congressman Michael Bilirakis has asked me to respond to your letter in which you complain about rate increases by your local cable television operator.

The Commission has a clear understanding that Congress adopted the Cable Act of 1992 to constrain unreasonable cable rates. The Commission is in the process of formulating rules implementing the rate provisions of the law and is seeking public comment on those provisions that address rate rollbacks, refunds, and evasions of statutory requirements. The Commission will attempt to implement these provisions faithfully, and will consider the conduct of the cable industry during the interim period in deciding what kind of regulation is needed.

Your letter will be placed in the record of this proceeding so that the Commission can be mindful of your concerns during its deliberations. I trust that the foregoing and the enclosures are informative.

Sincerely,

Roy J. Stewart

Roy J. Stewart
Chief, Mass Media Bureau

Enclosures

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DEC 15 1992

9512 Edging Rd.
Odessa, FL 33556
December 9, 1992

The Honorable Michael Bilirakis
House of Representatives
2432 Rayburn Building
Washington, DC 20515

My dear Mr. Bilirakis:

Recently when I paid my bill for cable TV service, I was quite irritated by the statement at the bottom of the invoice. Enclosed is a copy. They have announced they

PAYMENTS RECEIVED AFTER NOVEMBER 21 ARE NOT INCLUDED IN THIS STATEMENT

23.36	-	23.36	+	20.95	-	0.00	+	0.00	+	2.41	=	\$23.36
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AN AMOUNT FOLLOWED BY A (CR) IS A CREDIT OR A CREDIT BALANCE
 THE FINAL IMPACT ON PRICES FROM RECENTLY PASSED LEGISLATION
 WILL NOT BE CLEAR FOR AWHILE. WE WILL BE MAKING CHANGES,
 BEGINNING IN JANUARY, WE BELIEVE REFLECT CONGRESS' INTENTIONS.
 OUR MONTHLY CHARGES WILL INCREASE BY 5%. THIS INCREASE RE-
 FLECTS THE EVER-INCREASING COST OF DOING BUSINESS AND WILL
 ALLOW US TO CONTINUE PROVIDING YOU WITH HIGH QUALITY SERVICE.

